

JLL Global Environmental Policy

Our Vision

Our vision is to make JLL a world-leading, sustainable professional services firm by creating spaces, buildings and cities where everyone can thrive. The more than 4.6 billion square feet of space JLL occupies and manages for our clients affords us the unique opportunity to develop industry-leading strategies, tools and technologies that positively impact the environment.

To help further our vision, we have created [Building a Better Tomorrow](#), our sustainability leadership ambition, which allows us to offer differentiated and forward-thinking solutions to our clients and our people, as we seek to maximize the positive impact we have on the world.

This document is available to all JLL employees and is available publicly on our [website](#). The policy and related practices are managed by the Global Sustainability team with oversight from the Global Sustainability Board.

Our Commitment

As an organization committed to having a positive impact on the environment, we strive to:

- Reduce our **energy** use and **emissions** output in line with a Science Based Target to mitigate the effects of climate change.
- Adopt **adaptation** strategies to minimize the impacts of climate change such as extreme weather events on our offices and operations.
- Champion sustainable **resource use** by reducing water consumption and waste sent to landfills, while supporting the transition to a circular economy.
- Apply the highest standards of sustainability in the spaces we occupy by achieving **sustainability certifications** in our offices larger than 10,000 square feet.
- Reduce **business travel** through use of sustainable alternatives.
- Limit the environmental impact of our **supply chain** by adopting a global sustainable procurement framework and engaging suppliers on environmental issues.
- Advise our **clients** on how sustainability and climate adaptation considerations can be embedded throughout the entire building lifecycle.
- Maintain robust, effective **governance** and accountability structures to oversee and drive the environmental agenda.
- Develop **thought leadership** that addresses novel approaches and solutions to environmental challenges.
- Deliver **innovative**, value-enhancing solutions to environmental challenges at every opportunity—both for our clients and within our own workspaces.

- Encourage our employees to take responsibility for protecting the environment by providing **training** and effectively communicating our environmental principles and expectations.
- Establish **management systems** that enhance our environmental performance.
- Review and **update targets** as our sustainability program continues to mature and as the needs of the business change.
- Report on impact, achievements and progress against [sustainability targets](#) across the JLL group.
- Meet or exceed the requirements of all applicable laws and regulations.

We recognize that we are on a challenging journey towards fully achieving our aspirations, but we are resolute in the goals we have articulated.

Richard Batten
Global Chief Corporate Responsibility Officer
June 2019